

99-00702

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

January 12, 2000

Mr. Greg Eubanks
Director of Revenue Accounting
Telephone Electronics Corporation
236 East Capital Street
P.O. Box 22923
Jackson, MS 39225

Dear Mr. Eubanks:

On December 8, 1999, the TRA requested TEC to provide its calculation of the average contiguous county call credit rate by December 15, 1999. This calculation will be used to administer the contiguous county call credit to those customers who chose an intraLATA carrier for which TEC does not provide billing services (Docket No. 99-00702).

On December 15, 1999, the TRA received TEC's calculation of the contiguous county call credit. The calculation indicates that customers who chose an intraLATA carrier for which TEC does not provide billing services will receive a 5.5 cents per minute credit on contiguous county calls up to sixty minutes.

The TRA Staff has reviewed and agrees with TEC's calculation of the 5.5 cents per minute credit. This credit should be implemented immediately on a going forward basis for those customers who chose an intraLATA carrier for which TEC does not provide billing services. Also, to comply with the settlement order (Docket No. 96-00774), the 5.5 cents per minute credit should be used by TEC to reimburse these customers for the credits they have missed since choosing a toll carrier for which TEC does not provide toll billing.

To properly implement this credit, provide a contiguous county call credit tariff page for each TEC company by January 19, 2000. The tariff page should include the following information: (1) a description of the credit; (2) a description of the customers who will receive the credit; (3) a complete explanation of the method that will be used to calculate the minutes of use (MOU) to which the credit will be applied for customers of carriers that TEC does not provide billing services; and (4) the rate (5.5 cents) per MOU to be used in calculating the credit. Please use the earliest effective date that is feasibly possible on the tariff page for each company.

FILE

If you have any questions regarding this letter, please call David Hood at (615) 741-2904, extension 176 before furnishing the tariff pages.

Sincerely,

A handwritten signature in black ink, appearing to read "K. David Waddell". The signature is stylized with a large, bold "K" and a cursive "Waddell".

K. David Waddell
Executive Secretary

Xc: Chairman Melvin Malone
Director Lynn Greer
Director Sara Kyle
Richard Collier
Joe Werner
David Hood
Official file